

TRANSPORT SERVICES

**Do you need help getting to a medical appointment?
Do you miss out on social outings due to a lack of transport?**

The following services may be able to assist you by providing transport to your medical and social appointments:

Red Cross Transport	Metro Ambulance Car Service
Hume City Council Community Transport	Medical Companion Project
Metropolitan Ambulance Clinic Transport Service	Multi Purpose Taxi Program
Sunbury Community Health Volunteer Driving Service	Link Community Transport

Sunbury Community Health Volunteer Driving Service

Sunbury Community Health offer a volunteer driving service for eligible clients who have difficulty accessing hospital and medical appointments out of the Sunbury area.

Our transport service operates Monday to Friday from 8.30 am to 4.00 pm.

Cost

\$22 per trip. Clients are responsible for any additional costs incurred, including parking fees on the day of the appointment.

Eligibility

This service is available to residents of Sunbury, Bulla and Diggers Rest. Clients will need to undergo an initial assessment by our Intake Coordinator.

This service is available to the elderly or people with a disability, requiring travel to medical appointments outside of Sunbury, when a family member or friend is unavailable to drive.

We are unable to transport clients if they have oxygen bottles or if they require more than minimal assistance with car transfers.

Before enquiring about this service, please contact the transport services listed on the other side of this flyer.

Waiting time

A **minimum of 10 working days' notice** is required for a volunteer drive. All drives are subject to the availability of a suitable volunteer driver.

For more information about this service, please contact our friendly staff 9744 4455.



...continued overleaf

ADDRESS
12-28 Macedon St
Sunbury
VIC 3429

POSTAL
PO Box 218
Sunbury
VIC 3429

RECEPTION
03 9744 4455
FAX
03 9744 6777

EMAIL
admin@sunburychc.org.au
WEB
www.sunburychc.org.au



Red Cross Transport

This service is available for morning appointments only travelling to:

- Royal Melbourne Hospital
- Peter MacCallum Hospital
- Alfred Hospital (City)
- Freemasons Hospital
- Eye & Ear Hospital and
- Royal Women's Hospital

The service may travel to:

- John Fawcner Hospital
- Sunshine Hospital (St Albans)
- Western General (Footscray) and
- Mercy Hospital (Heidelberg)

This service does not travel to Cabrini (Malvern), Northern Hospital (Epping) or St Vincent's Hospital. Carers/Partners generally are not able to accompany the person being transported.

Cost: Donation to Red Cross.

At least **two day prior** to your appointment, contact Red Cross Transport **8327 7868** with details of your appointment time, pick up address and contact details. Red Cross Transport will organise your pick up and return to and from your appointment.

Link Community Transport

This service focuses on assisting older people, people with a disability and their carers, enabling them to do their shopping or meet up with friends. To obtain further information, contact Link Community Transport **9355 8484**.

Metro Ambulance Car Service

This service can provide free medical transport to eligible clients across the Melbourne metropolitan area, utilising a fleet of sedans and mini buses.

An older person or a person with a disability who has a health related reason, can use this service free of charge.

The service can transport eligible clients to and from appointments in the community that can include the local doctor, dentist, physiotherapist, podiatrist, community health, etc. It can also transport patients to their first hospital outpatient appointment. Bookings must be made as far in advance as possible by contacting the Metro Ambulance Car Service **1300 366 313**.

Medical Companion Project

In conjunction with Transport Connections and Travellers Aid Australia, this service assists those travelling to Melbourne using public transport for medical appointments, who may feel unsure about using public transport alone. Volunteers meet medical travellers at Southern Cross Station or Flinders Street Station and accompany them to and from their medical appointments. This is a free service to medical travellers using public transport.

To book a Volunteer Companion, phone **1300 700 399** at least 24 hours prior to appointment, between 7 am and 10 pm any day, or alternatively email and request a booking form scs@travellersaid.org.au.

Hume City Council Community Transport

This service provides door to door transport, for people who have difficulty accessing private or public transport, to attend social and community activities. The service provides transport to:

- Senior Citizens Centres
- Social Support and Activities Programs
- Group Shopping
- Recreation Options

For further information on this service contact Hume City Council Community Transport **9205 2200**.

Multi Purpose Taxi Program

This program offers eligible members a 50% discount subsidy on Taxi fares of up to \$60 per trip.

To be eligible you must have a severe and permanent disability that prevents you from accessing public transport **and** hold a current Pension, DVA or Health Care Card. For further information call **1800 638 802**.

Metropolitan Ambulance Clinic Transport Service

This service provides free medical transport across the Melbourne metropolitan area to and from appointments in the community that can include: the local doctor, dentist, physiotherapist, podiatrist, community health. It can also transport individuals to their first hospital outpatient appointment.

An older person or person with a disability, who has a health related reason, can use this service free of charge.

Bookings must be made as far in advance as possible **1300 360 929**.